



THE SUPPORT CONTRACT MANAGEMENT SOLUTION

As your company continues to grow, ROVE understands the many struggles that come along with that expansion. This growth comes with pain points such as laborious asset management and the tracking of the service contracts tied to your increasing amount of equipment. ROVE wants to come alongside you with a powerful tool to support you in dedicating your time towards the continued expansion of your organization rather than maintaining your current company assets. ROVE introduces ROVE TraX, a state of the art, comprehensive, service contract and asset management program. Here are the ways that ROVE TraX can save you both time, money, and resources:

TIME SAVINGS

By creating a single repository of all your asset and contract information, your IT team is no longer bogged down with the information gathering process inherent in contract renewals or service event initiation. This creates more time to focus on results, not on preparations. In addition to the numerous data fields included with ROVE TraX, it also provides space for you to insert, track, and receive reporting on customizable fields.

ON-TIME RENEWALS

The ROVE TraX solution makes sure that all your equipment is maintained at the optimum support level. Automated notifications are directly emailed to you 30, 60, and 90 days in advance of each impending renewal, assuring that every renewal event is acknowledged and executed accurately.

REDUCED ERRORS

Initial audits typically find that about 25% of service contracts are unregistered, expired, or inappropriately deployed, putting your company at risk. The ROVE TraX team cross references the contract information against the manufacturer's database to verify the data. This maintains your data at peak accuracy, reducing errors in data and improving the ability to realign service agreements as you and your organization see fit.

LOWER COST

The ROVE TraX solution creates a single data repository hosting the creation, archival, and management of detailed support contract data. This provides a more efficient contract management process using fewer resources, allowing you to reallocate your headcount on forward thinking projects.

IMPROVED BUDGET CONTROL

ROVE TraX includes versatile reporting capabilities which strengthen forecasting and quarterly/annual budgeting resources.

ROVE TraX is just one of the many ways ROVE goes beyond just sourcing hardware for you. We track the contract and their associated assets to make sure it is properly supported throughout its lifecycle. For more information on ROVE TraX visit: www.withrove.com/solutions/ROVETrax or email: info@withrove.com to setup a demonstration.